



Montague Refrigeration Warranty

LIMITED THREE YEAR PARTS AND LABOR

FIVE YEAR PARTS AND LABOR COMPRESSOR

LIFETIME LIMITED DRAWER SLIDES

The Montague Company ("Montague") warrants to the original purchaser, subject to the exceptions and limitations listed below, that it will repair and/or replace that part of any Montague refrigeration product, which proves to be defective in material or factory workmanship determined by Montague when subjected to non-household, ordinary use for the purpose for which it is designed.

The effective warranty period shall be limited to three years from the date of installation of the Montague product and no longer than four years from the date of shipment from Montague, whichever occurs first, subject to the exceptions and limitations below.

The Montague Authorized Service Agent (ASA) and guidelines for replacement parts must be followed. Failure to use an ASA and follow the warranty guidelines set forth and provided to the (ASA) regarding maximum standard labor allowance for repairs of equipment will void the warranty.

LABOR required for repair or the replacement of defective parts on Montague products must be performed by the ASA in original purchaser's geographical area. If service is required during overtime periods, the original purchaser shall pay the difference between overtime rates and standard rates. Said labor shall be limited to self-contained Montague factory built units.

Travel required for warranty service is limited to surface travel only. Charges for travel within 50 miles of a designated ASA will be allowed. The original purchaser shall pay all additional travel charges to locations further than 50 miles from an ASA. A maximum of 100 miles (or two hours) total travel time will be covered on warranty service calls.

Parts Return. Any warranty claim related to a part will require original purchaser to: 1) obtain a returned good authorization number from Montague; and 2) ship the part freight prepaid to Montague for inspection. Parts shipped to Montague without a returned goods authorization number will be, at Montague's discretion, either discarded or returned to sender at sender's expense.

ADDITIONAL TWO YEAR COMPRESSOR WARRANTY

In addition to the three year warranty described above, Montague warrants all semi-hermetically and hermitically sealed compressors for an additional **two years** for parts and labor to be free of defects in material and workmanship if the product/s were subjected to normal and proper use and Montague recommended preventative maintenance and service. This warranty shall not exceed five (**5**) years from the Montague's original shipment date. This **two year additional warranty** does not apply where there is evidence of leaks, improper maintenance, failure to provide adequate ventilation, prevent electrical surge or improper electrical or plumbing connections.

LIFETIME EXTENDED DRAWER SLIDES

Drawer slides are **lifetime warranted** parts only to the original purchaser. Labor for replacement of drawer slides is covered for three years from the original shipment date from Montague's original shipment date.

DIGITAL THERMOSTAT

A **two year parts-only warranty** covers the Digital thermostat on Montague refrigeration equipment from Montague's original shipment date.

EVAPORATOR COIL

A **five (5) year parts-only warranty** covers each core which has an epoxy resin coating designed to extend the life of the core when subjected to normal operating conditions.

A **three (3) year parts-only warranty** applies to each FAN MOTOR, TXV VALVE, WIRING HARNESS and ELECTRICAL CONTROLS included within the evaporator coil from the date of the original shipment from Montague to the original purchaser.

A (**LIFETIME**) **warranty** for parts only applies to each EVAPORATOR HOUSING constructed of 304 stainless steel to the original purchaser from Montague.

EXCEPTIONS TO WARRANTY

Warranty does not cover the following and is not exclusive of all limitations as stated above. All warranties described above will be void if:

- The original purchaser fails to perform all Montague recommended maintenance and repairs for temperature adjustments, calibrations, and care for equipment.
- The product/s are damaged by, transportation or otherwise scratched, dented and/or misused.
- The use of non-OEM parts without prior approval of the Montague Company will void the warranty.
- Household/residential installation and use. All Montague products are intended and approved for commercial use only.
- Damage of equipment caused by accident, flood, fire, act of God, terrorist or criminal act, misuse, transit, harsh chemical action, improper alteration, conversion, or modification.
- The equipment has been improperly installed. Proper installation, checkout, and start-up are the responsibility of the installer, dealer, or original purchaser. Improper installation includes but is not limited to, use of inadequate electrical supply source and/or wiring, undersized refrigerant lines, insufficient or improper voltage, refrigerant, improper ventilation and units not installed to all local and state building codes, improper ventilation and units not secured and leveled properly.
- Failure to clean the coil at regular intervals can cause compressor failure and/or malfunction and will void the warranty. A minimum of a monthly cleaning is required see operating instructions to prevent premature failure of components.
- Gaskets, rubber seals, filters, and light bulbs are warranted for **four (4) months** from the date of original installation by the original purchaser.
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- Failure to adhere to the following when servicing and or maintaining refrigeration systems:
 - Micron level vacuums are not obtained of at least 500 microns or lower when maintenance and repairs are made to insure low moisture levels.
 - Failure to replace the drier with the same sized specified when the system is opened for maintenance and service. OEM parts must be used during this process.
 - Incorrect charge and/or refrigerant other than specified on the nameplate of the equipment.
 - Fire watch and torch requirements when required by building codes and/or requested by purchaser are not covered under this warranty.
- **MONTAGUE MAKES NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE GOODS OR PRODUCTS IT SELLS. MONTAGUE IS NOT AND SHALL NOT BE LIABLE FOR PROSPECTIVE PROFITS OR SPECIAL, DIRECT, INDIRECT, OR CONSEQUENTIAL DAMAGES, WHICH BUYER MAY CLAIM AS A RESULT OF MONTAGUE PRODUCTS, NOR MAY AN ACTION IN LAW OR IN EQUITY RESULT IN A RECOVERY AGAINST MONTAGUE IN AN AMOUNT GREATER THAN THE TOTAL PURCHASE PRICE OF THE PRODUCT/S. BUYER ASSUMES ALL RISKS AND LIABILITIES FOR LOSS, DAMAGE, OR INJURY TO PERSONS OR PROPERTY OF BUYER, OR OTHERS, ARISING OUT OF SUE OR POSSESSION OF THE GOODS SOLD BY MONTAGUE TO BUYER.**
- In the event of any conflict between the terms of this warranty and any other writing related to the sale of a Montague product, this warranty shall be controlling.
- Montague does not assume any responsibility for any charges, including labor, not expressly authorized by it incidental to the repair or replacement of equipment covered by this warranty. This warranty applies only to Montague products installed in the Continental United States, Hawaii, Alaska and Canada, and only provides coverage as stated above.
- The warranties described above are to the original purchaser only, and said warranties are not assignable.



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